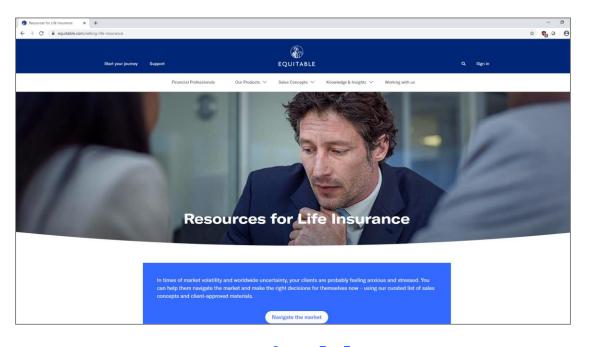


How to upload documents to an application – a step-by-step guide

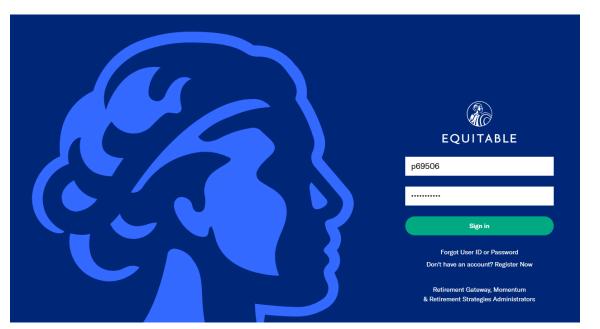


1

Log in



www.equitable.com

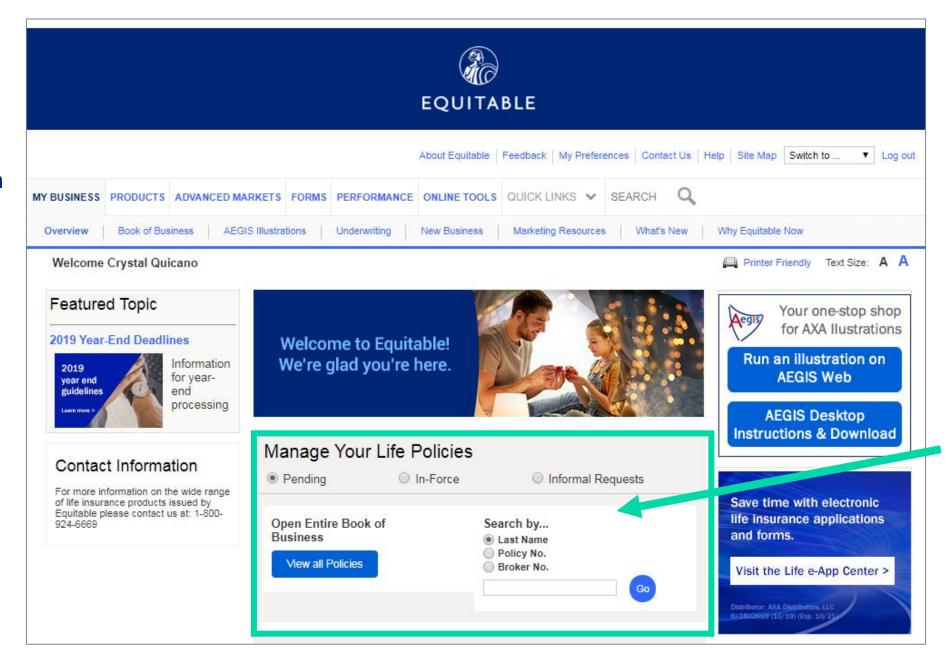


If you need help with your Username & Password, please reach out to

lifecomp@equitable.com

2

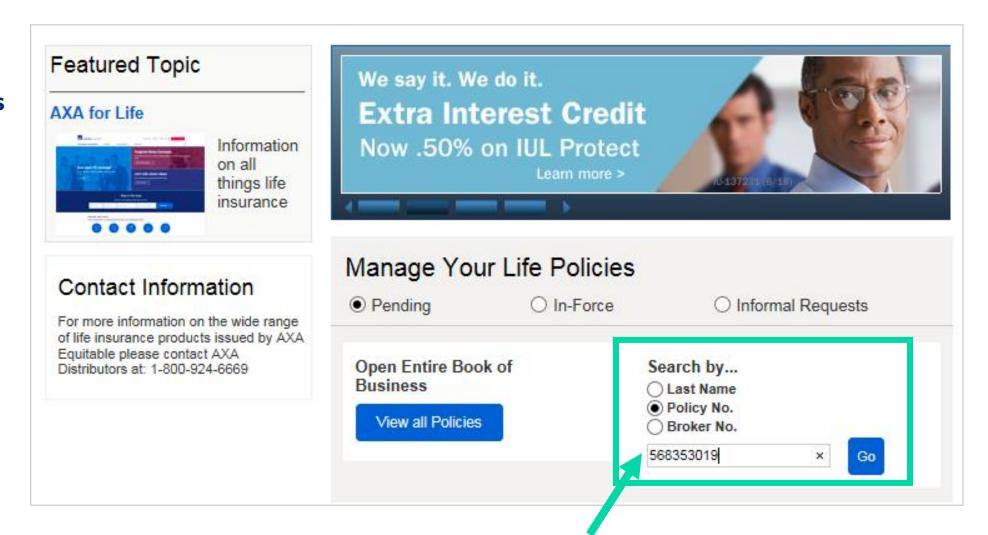
This is your home screen



SEARCH HERE

3

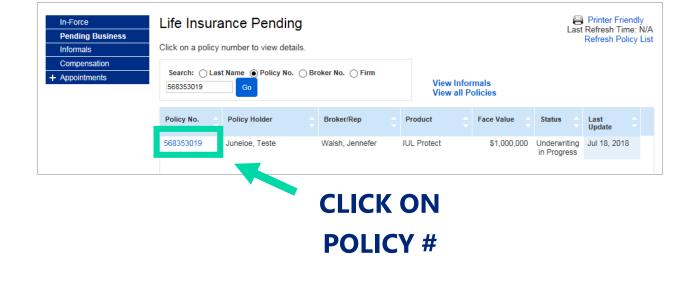
Access cases



ENTER SEARCH CRITERIA

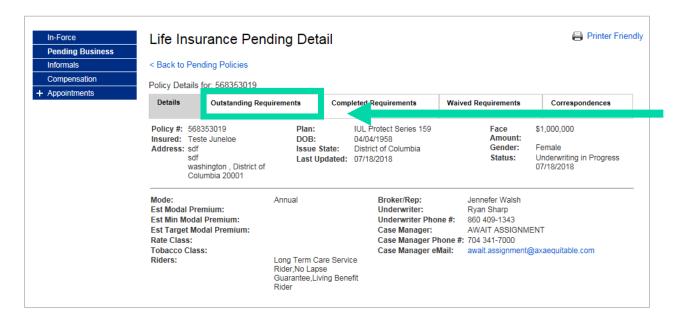


View your case





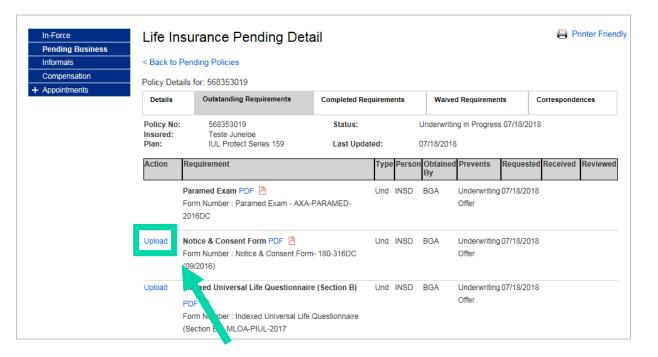
Outstanding Requirements



CLICK ON OUTSTANDING REQUIREMENTS

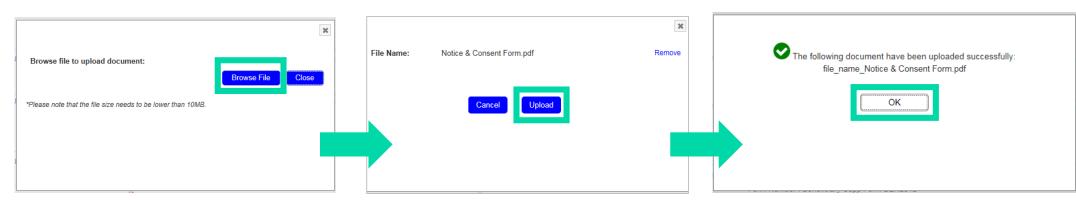
This will get you to the section that shows the requirements and what can be uploaded





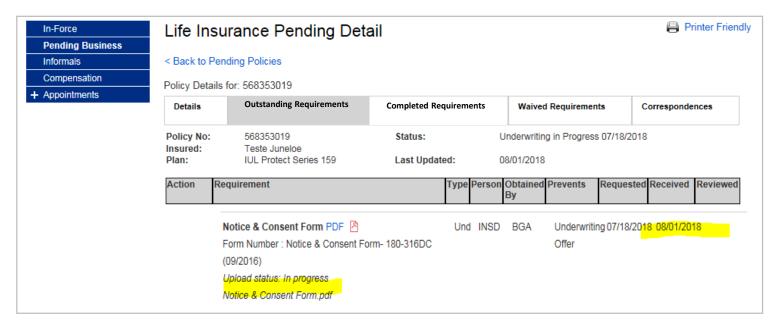
If the document is available to be uploaded, this notification will be placed under the Action column

Follow prompts to complete the process





Final step: Check Status





* Documents can take from 10 Minutes to 2 Hours to upload Start your journey

Support

Q

Sign in

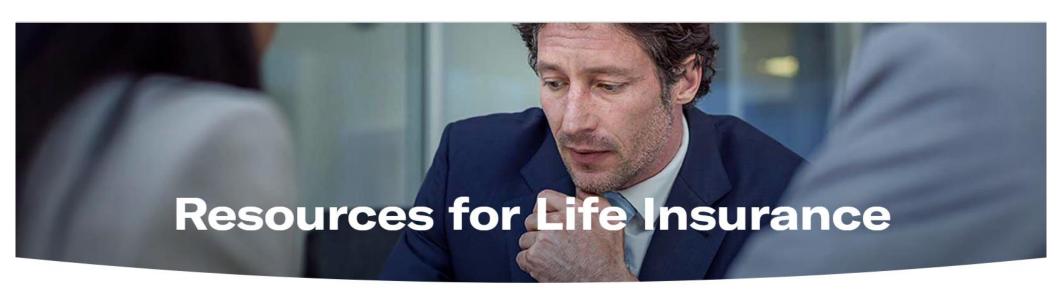
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